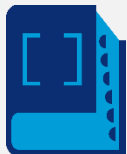




How to Request Access to Lubricants University in CBP

Link to How-To Video:

<https://chevrontestvideo.hubs.vidyard.com/watch/FLRvASZNVMPxjrTHdFqUr2>

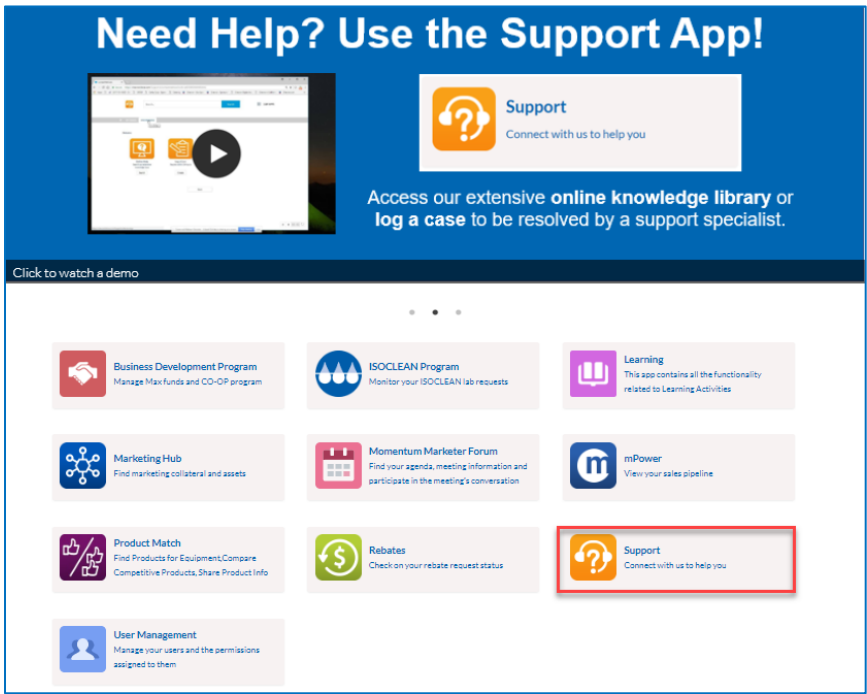


Locate
Learning assets
available to you

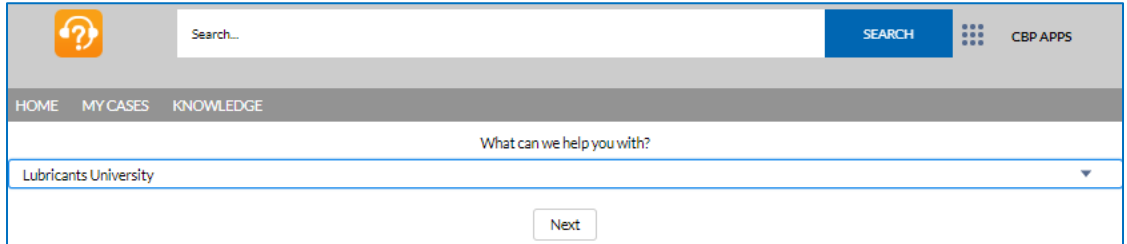


Utilize
Support resources to
resolve your issues

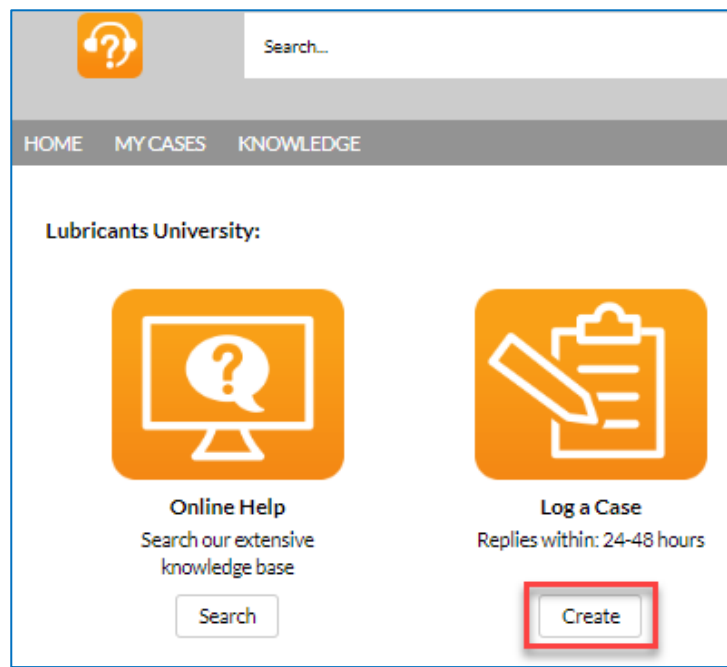
Step 1
Open the Support App to create a case.



Step 2
Select Lubricants University from the dropdown, click Next.



Step 3
Click Create to create a case.



Step 4
Fill in the required fields, upload screenshots if necessary.

CONTACT CUSTOMER SUPPORT
TELL US HOW WE CAN HELP.

* CASE CATEGORY
Lubricants University

* CASE CATEGORY TYPE
User Setup

* SUBJECT
Access to LU

DESCRIPTION
Please grant me access to LU

[Upload File](#)

SUBMIT

Step 5
Allow 24-48 hours for a response. Keep track of case and correspond with case agent in the My Cases section of the Support App.

HOME MY CASES KNOWLEDGE

MY SUPPORT CASES - OPEN MY SUPPORT CASES - CLOSED MY TEAM CASES

MY SUPPORT CASES - OPEN

CASE NUMBER	SUBJECT	STATUS	DATE/TIME OPENED
03443947	Access to LU	Created	12/27/2019 11:26 AM

[View All](#)

Step 6
Once provided, confirm access on case feed for case agent.

