OIL ANALYSIS PROGRAM USER GUIDE
LUBEWATCH®

CHEVRON SERVICES CAN HELP YOU RUN BETTER LONGER

Serviced by POLARIS Laboratories
LubeWatch maintenance management system is a diagnostic, preventive maintenance tool that uses oil analysis to monitor and evaluate lubricant and equipment condition in all types of mobile and industrial applications.

Lubricants are the “lifeblood” of machines and equipment. Routine testing and analysis can show you how the condition of the lubricant can affect equipment performance and reliability. Imagine being able to see exactly what’s happening inside an engine, a gearbox or hydraulic system. Problems can be found before they become engine failures and less unscheduled downtime means increased production and profitability.

What the LubeWatch Maintenance Management System Can Do For You

- **Identify minor problems before they become major failures**
  by monitoring trends in wear and contamination to help prevent catastrophic failure

- **Extend drain intervals** by performing oil changes when the condition of the oil requires it helps reduce unnecessary labor costs

- **Extend equipment life** by monitoring system cleanliness helps reduce repair and replacement costs and helps enable you to keep equipment longer

- **Maximize asset reliability** by scheduling downtime according to your schedule helps eliminate unforeseen decreased production

LubeWatch®
Oil Analysis Program

Quality Oil Analysis Can Help Extend Equipment Life

Reach a new level of reliability with LubeWatch Oil Analysis Program User Guide. The combination of using LubeWatch with our targeted services, allows our Chevron specialists to design a lubrication plan that works in sync to help your equipment continue to operate under demanding conditions.

To learn more, contact your marketer.

CHEVRONLUBRICANTS.COM/RBL
LubeWatch® Testing and Analysis

High Quality Testing
The LubeWatch Maintenance Management System utilizes an independent ISO 17025 accredited laboratory. This is the highest level of quality attainable by a testing laboratory which is backed by the most stringent accrediting body in the industry. You can be confident that the results you receive are accurate, repeatable and traceable to a recognized industry standard and that the oil analysis program is supported by a documented quality system.

Innovative Data Management Solutions
LubeWatch test results are accessible through HORIZON®, a web-based software application serviced by POLARIS Laboratories®, that will show you how to get the most from your testing results and analysis. After the sample processing is complete, the test results are FREE and available within a 24-hour turnaround in 90 percent of cases. Management reports are available that allow you to use the data to affect positive change in your daily maintenance practices by:

• Keeping sampling schedules on track
• Identifying bottlenecks in turnaround time
• Influencing future purchasing decisions

Test Results On the Go
View test results and maintenance recommendations on the HORIZON app when you are in the field or on the maintenance floor. Alerts notify you when new results are ready. Customize alerts by fluid type and severity. Download the free app from Google Play for Android devices and the App Store for iOS devices.

Quality testing, analysis and maintenance recommendations can dramatically extend equipment life and dependability – saving you valuable time and money.
Taking Samples
The LubeWatch® Maintenance Management System shows you how regular sampling and TREND ANALYSIS – monitoring test data over an extended period of time – will provide the information you need to continually maximize asset reliability and, ultimately, help increase company profits.

Samples should be taken while equipment is operating or immediately after shutdown while the system is still at operating temperature so that wear metals and contaminants don’t have an opportunity to settle. How critical a piece of equipment is to production is a major consideration for determining sampling frequency, as well as, environmental factors, such as hot, dirty operating conditions, and short trips with heavy loads and excessive idle times.

Whether you are a seasoned veteran or a first-time oil sampler, a well-designed oil analysis program helps put you on track for well-managed, cost-effective equipment maintenance program.

ON- AND OFF-HIGHWAY: AGRICULTURE, AUTOMOBILE, CONSTRUCTION, FORESTRY, MASS TRANSIT, MINING & QUARRYING, RAILROAD, TRUCKING

<table>
<thead>
<tr>
<th>Equipment Type</th>
<th>Suggested Sampling Frequency</th>
<th>Sampling Location</th>
</tr>
</thead>
<tbody>
<tr>
<td></td>
<td>Hours</td>
<td>Miles</td>
</tr>
<tr>
<td>Diesel Engines</td>
<td>250-500 hours</td>
<td>10,000-20,000 miles</td>
</tr>
<tr>
<td></td>
<td></td>
<td>(16,000 - 32,000 km)</td>
</tr>
<tr>
<td>Gasoline Engines</td>
<td>-</td>
<td>5,000 miles</td>
</tr>
<tr>
<td>Transmissions</td>
<td>500-1,000 hours</td>
<td>20,000-40,000 miles</td>
</tr>
<tr>
<td>(32,000 - 64,000 km)</td>
<td></td>
<td></td>
</tr>
<tr>
<td>Gears, Differentials and Final Drives</td>
<td>500-1,000 hours</td>
<td>20,000-40,000 miles</td>
</tr>
<tr>
<td>(32,000 - 64,000 km)</td>
<td></td>
<td></td>
</tr>
<tr>
<td>Hydraulics</td>
<td>1,000 hours</td>
<td>40,000 miles</td>
</tr>
<tr>
<td>(64,000 km)</td>
<td></td>
<td></td>
</tr>
</tbody>
</table>

Always confirm that the sampling frequency is consistent with the original equipment manufacturer’s recommendation for the equipment operating conditions and customer’s maintenance practices.

MANUFACTURING & PROCESSING AND INLAND MARINE: CEMENT, FOOD & BEVERAGE, MARINE EQUIPMENT, NATURAL GAS DISTRIBUTION, OIL & GAS EXPLORATION, POWER GENERATION, PULP & PAPER, SUGAR MILLS

<table>
<thead>
<tr>
<th>Equipment Type</th>
<th>Suggested Sampling Frequency</th>
<th>Sampling Location</th>
</tr>
</thead>
<tbody>
<tr>
<td></td>
<td>Normal Use</td>
<td>Intermittent Use</td>
</tr>
<tr>
<td>Diesel Engines</td>
<td>Monthly, 500 hours</td>
<td>Quarterly</td>
</tr>
<tr>
<td>Natural Gas Engines</td>
<td>Monthly, 500 hours</td>
<td>Quarterly</td>
</tr>
<tr>
<td>Gas Turbines</td>
<td>Monthly, 500 hours</td>
<td>Quarterly</td>
</tr>
<tr>
<td>Steam Turbines</td>
<td>Bi-monthly</td>
<td>Quarterly</td>
</tr>
<tr>
<td>Air, Gas Compressors</td>
<td>Monthly, 500 hours</td>
<td>Quarterly</td>
</tr>
<tr>
<td>Refrigeration Compressors</td>
<td>Bi-monthly</td>
<td>Quarterly</td>
</tr>
<tr>
<td>Gears, Bearings</td>
<td>Bi-monthly</td>
<td>Quarterly</td>
</tr>
<tr>
<td>Hydraulics</td>
<td>Bi-monthly</td>
<td>Quarterly</td>
</tr>
</tbody>
</table>

Implement a sampling process for every piece of equipment in your LubeWatch Oil Analysis Program that can be followed consistently each time the oil is sampled in the unit.
The LubeWatch® Maintenance Management System provides advanced diagnostic, preventative maintenance testing designed to evaluate oil condition, component wear and contamination in engines, hydraulic systems, transmissions, differentials, gear boxes and turbines.

**OIL ANALYSIS TEST PACKAGES**

<table>
<thead>
<tr>
<th>Test Method</th>
<th>C1 Basic Lubrication</th>
<th>C2 Diesel Crankcase</th>
<th>C3 Basic Industrial/Natural Gas</th>
<th>C4 Industrial Oils</th>
<th>C4PC Industrial Oils w/ Particle Count*</th>
<th>C5 Metal Working Fluids</th>
<th>C6 Turbine Oils</th>
</tr>
</thead>
<tbody>
<tr>
<td>Elemental Metals by ICP</td>
<td>mod. ASTM D5185</td>
<td>•</td>
<td>•</td>
<td>•</td>
<td>•</td>
<td>•</td>
<td>•</td>
</tr>
<tr>
<td>% Water by Crackle**</td>
<td>POLARIS Method</td>
<td>•</td>
<td>•</td>
<td>•</td>
<td>•</td>
<td>•</td>
<td>•</td>
</tr>
<tr>
<td>% Water by Karl Fischer**</td>
<td>mod. ASTM D6304C</td>
<td>•</td>
<td>•</td>
<td>•</td>
<td>•</td>
<td>•</td>
<td>•</td>
</tr>
<tr>
<td>Viscosity @ 40°C or 100°C</td>
<td>mod. ASTM D445</td>
<td>• (100°C)</td>
<td>• (100°C)</td>
<td>•</td>
<td>• (40°C)</td>
<td>• (40°C)</td>
<td>• (40°C)</td>
</tr>
<tr>
<td>% Fuel Dilution</td>
<td>ASTM D7593</td>
<td>•</td>
<td>•</td>
<td>•</td>
<td>•</td>
<td>•</td>
<td>•</td>
</tr>
<tr>
<td>% Fuel Soot</td>
<td>ASTM E2412</td>
<td>•</td>
<td>•</td>
<td>•</td>
<td>•</td>
<td>•</td>
<td>•</td>
</tr>
<tr>
<td>Oxidation</td>
<td>ASTM E2412</td>
<td>•</td>
<td>•</td>
<td>•</td>
<td>•</td>
<td>•</td>
<td>•</td>
</tr>
<tr>
<td>Nitration</td>
<td>ASTM E2412</td>
<td>•</td>
<td>•</td>
<td>•</td>
<td>•</td>
<td>•</td>
<td>•</td>
</tr>
<tr>
<td>Acid Number</td>
<td>mod. ASTM D664</td>
<td>•</td>
<td>•</td>
<td>•</td>
<td>•</td>
<td>•</td>
<td>•</td>
</tr>
<tr>
<td>Base Number</td>
<td>mod. ASTM D4739</td>
<td>•</td>
<td>•</td>
<td>•</td>
<td>•</td>
<td>•</td>
<td>•</td>
</tr>
<tr>
<td>Particle Count w/ISO Rating*</td>
<td>ASTM D7647</td>
<td>•</td>
<td>•</td>
<td>•</td>
<td>•</td>
<td>•</td>
<td>•</td>
</tr>
<tr>
<td>Water Separability</td>
<td>ASTM D1401</td>
<td>•</td>
<td>•</td>
<td>•</td>
<td>•</td>
<td>•</td>
<td>•</td>
</tr>
<tr>
<td>Chlorine</td>
<td>ASTM D5384</td>
<td>•</td>
<td>•</td>
<td>•</td>
<td>•</td>
<td>•</td>
<td>•</td>
</tr>
<tr>
<td>Sulfur</td>
<td>ASTM D4951</td>
<td>•</td>
<td>•</td>
<td>•</td>
<td>•</td>
<td>•</td>
<td>•</td>
</tr>
<tr>
<td>Fat %</td>
<td>ASTM E2412</td>
<td>•</td>
<td>•</td>
<td>•</td>
<td>•</td>
<td>•</td>
<td>•</td>
</tr>
<tr>
<td>RPVOT</td>
<td>ASTM D2272</td>
<td>•</td>
<td>•</td>
<td>•</td>
<td>•</td>
<td>•</td>
<td>•</td>
</tr>
<tr>
<td>i-pH</td>
<td>mod. ASTM D7946</td>
<td>•</td>
<td>•</td>
<td>•</td>
<td>•</td>
<td>•</td>
<td>•</td>
</tr>
</tbody>
</table>

**For all paper machine oils and any oils in which free water is detected.**

**Dark or thick samples are unable to be tested via Particle Count and will receive a Particle Quantifier test to measure the ferrous density of metals.**

**COOLANT ANALYSIS TEST PACKAGES**

<table>
<thead>
<tr>
<th>Test Method</th>
<th>C7 Coolant Basic Conventional</th>
<th>C8 Coolant Basic Extended Life</th>
<th>C9 Coolant Advanced Extended Life</th>
</tr>
</thead>
<tbody>
<tr>
<td>Elemental Metals by ICP</td>
<td>mod. ASTM D6130</td>
<td>•</td>
<td>•</td>
</tr>
<tr>
<td>Freeze Point</td>
<td>mod. ASTM D3321</td>
<td>•</td>
<td>•</td>
</tr>
<tr>
<td>Anti-Freeze %</td>
<td>POLARIS Method</td>
<td>•</td>
<td>•</td>
</tr>
<tr>
<td>Boiling Point</td>
<td>POLARIS Method</td>
<td>•</td>
<td>•</td>
</tr>
<tr>
<td>Nitrite</td>
<td>POLARIS Method</td>
<td>•</td>
<td>•</td>
</tr>
<tr>
<td>Carboxylate Acid</td>
<td>Manufacturer</td>
<td>•</td>
<td>•</td>
</tr>
<tr>
<td>Anions by Chromatography</td>
<td>ASTM D5827</td>
<td>•</td>
<td>•</td>
</tr>
<tr>
<td>pH</td>
<td>ASTM D1287</td>
<td>•</td>
<td>•</td>
</tr>
<tr>
<td>Specific Conductance</td>
<td>Meter Measurement</td>
<td>•</td>
<td>•</td>
</tr>
<tr>
<td>Visuals (color, oil, fuel, foam, magnetic precipitate, odor &amp; foam)</td>
<td>POLARIS Method</td>
<td>•</td>
<td>•</td>
</tr>
</tbody>
</table>
How to Read the LubeWatch® Oil Analysis Report

The information that is submitted with an oil sample is as important to who is reading the report as it is to the analyst interpreting the test results and making recommendations. Properly document your equipment and share this knowledge with your laboratory.

LubeWatch® Analysis Report

A. Filter Type and its Micron Rating is important in analyzing the particle count — the lower the micron rating, the better the particle count results should be.

B. Component ID is the customer’s opportunity to uniquely identify units being tested and their location.

C. Component Type should provide as much detail as possible. The type of unit (compressor, gearbox, engine, etc.) can influence flagging parameters and the depth of analysis. Different metallurgies require different lubrication and can have great impact on how the results are interpreted.

D. Manufacturer and Model can also identify metallurgies involved, as well as, the original equipment manufacturer (OEM) standard maintenance guidelines and possible wear patterns to expect.

E. Application identifies the type of environment in which the equipment operates. This information is useful in determining exposure to possible contaminants.

F. Sump Capacity identifies the total volume of oil (in gallons) in which wear metals are suspended. This information is critical to trending wear metal concentrations.

G. Severity Status Levels:
   0 — Normal.
   1 — At least one or more items have violated initial flagging points, yet are considered minor.
   2 — A trend is developing.
   3 — Simple maintenance and/or diagnostics are recommended.
   4 — Failure is imminent if maintenance is not performed.

H. Lab Location indicates the laboratory at which the testing was completed. A Lab Number is assigned to the sample upon entry for processing and should be the reference number used when contacting the lab with questions, concerns or feedback.

I. Data Analyst’s Initials

J. Sampled, Received and Completed are the dates that indicate the date the oil sample was taken, the date the sample was received by the laboratory and the date the analysis was completed. Turnaround issues may point to storing samples too long before shipping or shipping service problems.

K. Product Manufacturer, Product Name and Viscosity Grade identify a product’s properties and its viscosity. This information is critical in determining if the right product is being used.

Fluid Time is how long the oil has been used. Unit Time is the age of the equipment and Product Added is how much oil has been added since the last sample was taken.
Recommended Actions

A data analyst’s job is to explain test results and, if necessary, recommend actions for rectifying significant changes in the lubricant or the unit’s condition. Reviewing comments before looking at the actual test results will provide a road map to the report’s most important information. Any actions that need to be taken are listed first in order of severity. Justifications for recommending those actions immediately follow.

Elemental Analysis

Elemental Analysis, or Spectroscopy, identifies the type and amount of wear particles, contamination and oil additives. Determining metal content can alert you to the type and severity of wear occurring in the unit. Measurements are expressed in parts per million (ppm).

The laboratory will request additional unit and product information if a sample information form is incomplete.
Test Data

Test results are listed according to the age of the sample—oldest to most recent and top to bottom—so that trends are apparent. Significant changes are flagged and printed in the gray areas of the report.

<table>
<thead>
<tr>
<th>Sample #</th>
<th>Date Sampled</th>
<th>Date Returned</th>
<th>Unit Time</th>
<th>Lube Change</th>
<th>Lube Added</th>
<th>Fuel Dilution</th>
<th>Soot</th>
<th>Water</th>
<th>Viscometry</th>
<th>Base Number</th>
<th>Dilution</th>
<th>Viscosity</th>
<th>Lab Number</th>
<th>Specific Gravity</th>
<th>Fuel Properties</th>
</tr>
</thead>
<tbody>
<tr>
<td>1</td>
<td>08-Jul-2008</td>
<td>31-Jul-2008</td>
<td>Unit</td>
<td>Yes</td>
<td>Yes</td>
<td>&lt;1% FTIR</td>
<td>0.12</td>
<td>0.02</td>
<td>1.0</td>
<td>70.3</td>
<td>3</td>
<td>0</td>
<td>3</td>
<td>24.0</td>
<td>0.53</td>
</tr>
<tr>
<td>2</td>
<td>15-Jun-2011</td>
<td>01-Jun-2011</td>
<td>No</td>
<td>No</td>
<td>No</td>
<td>&lt;1% FTIR</td>
<td>0.12</td>
<td>0.02</td>
<td>1.0</td>
<td>70.3</td>
<td>3</td>
<td>0</td>
<td>3</td>
<td>24.0</td>
<td>0.53</td>
</tr>
<tr>
<td>3</td>
<td>05-Aug-2011</td>
<td>06-Aug-2011</td>
<td>No</td>
<td>Yes</td>
<td>Yes</td>
<td>&lt;1% FTIR</td>
<td>0.12</td>
<td>0.02</td>
<td>1.0</td>
<td>70.3</td>
<td>3</td>
<td>0</td>
<td>3</td>
<td>24.0</td>
<td>0.53</td>
</tr>
<tr>
<td>4</td>
<td>09-Sep-2011</td>
<td>27-Sep-2011</td>
<td>Unit</td>
<td>Yes</td>
<td>Yes</td>
<td>&lt;1% FTIR</td>
<td>0.12</td>
<td>0.02</td>
<td>1.0</td>
<td>70.3</td>
<td>3</td>
<td>0</td>
<td>3</td>
<td>24.0</td>
<td>0.53</td>
</tr>
<tr>
<td>5</td>
<td>16-Dec-2011</td>
<td>16-Jan-2012</td>
<td>Unit</td>
<td>Yes</td>
<td>Yes</td>
<td>&lt;1% FTIR</td>
<td>0.12</td>
<td>0.02</td>
<td>1.0</td>
<td>70.3</td>
<td>3</td>
<td>0</td>
<td>3</td>
<td>24.0</td>
<td>0.53</td>
</tr>
</tbody>
</table>

A. Samples are listed by **Date Received** in the lab — oldest first. They are also assigned a **Lab Number** for easy internal tracking.

B. Important to note is whether or not a **Lube Change** has occurred since the last sample was taken.

C. **Fuel Dilution** and **Soot** are reported in % of volume. High fuel dilution decreases unit load capacity. Excessive soot is a sign of reduced combustion efficiency (engine samples only).

D. **Water** in oil decreases lubricity, prevents additives from working and furthers oxidation. Its presence can be determined by crackle or FTIR and is reported in % of volume. Water by Karl Fischer ASTM D6304C determines the amount of water present. These results appear in the Special Testing section of your report.

E. **Viscosity** measures a lubricant’s resistance to flow at temperature and is considered its most important physical property. Depending on product grade, it is tested at 40°C and/or 100°C and reported in Centistokes.

F. The **ISO Code** is an index number that represents a range of particles within a specific micron range, i.e., 4, 6, 14. Each class designates a range of measured particles per one mL of sample.

G. The **Particle Count** is a cumulative range between 4 and 100 microns. This test is valuable in determining large particle wear in filtered systems.

Log on at www.eoilreports.com
SAMPLE KIT DIRECTIONS

Step A

Sample Information Form

First-time users need to establish a HORIZON® account, and new components (sample point) need to be added to your account.

Next, fill out the QR (quick response) code label with the corresponding Component ID and Sample Date. Attach the label to the sample jar and retain the other label for your records.

To improve accuracy and ensure faster processing, use the Sample Submission feature in HORIZON to send the sample information to the laboratory. Once the information is submitted online, the QR code will be linked to the required sample information needed for processing.

NOTE: Provide the laboratory with as much detailed equipment and fluid information as possible. More in-depth analysis is possible when the analyst knows the time on both the unit and fluid and whether the fluid and/or filter have been changed since last sampled.

To order kits, sampling equipment or supplies, contact your Chevron Lubrication Marketer.
Step B

LABORATORY LOCATIONS
A list of available laboratory locations is included on the form. Ship your package to the laboratory address of your choice and use a trackable shipping service, such as UPS or FedEx.

Step C

ONLINE ACCESS
If the sample information cannot be submitted online, complete the simple form on the right of the label, detach the form and submit it to the laboratory with the sample.

IMPORTANT: Samples will be placed on hold if the component ID does not match an ID in your account and no component information is included on the paper form. Components can be added to your account online via HORIZON or by contacting Customer Service. Samples placed on hold for more than 30 days will be disposed.

Sample Jar
Our high density, polyethylene sample jar holds 3 oz. jar. This jar accommodates our standard vacuum pump, and has a break-resistant lid designed to prevent damage and leaking during shipment.

Faster Sample Preparation
We’ve simplified the sample jar label. Just fill out the date and component ID and attach it to the sample bottle. This will allow all sample information submitted to be able to be viewed in HORIZON®.

Fast Sample Turnaround Time
To ensure samples go through the laboratory faster, log the samples online. This will alleviate the need to fill out the Sample Information Form.
LubeWatch® Account Set-Up Form

NOTE: Complete and accurate account set-up information is essential for POLARIS Laboratories to provide you with complete and accurate testing, data analysis and report distribution on each sample you submit for processing.

Your Lubrication Business Manager or Lubrication Marketer (please print) ________________________________

Primary Laboratory
☐ Indianapolis ☐ Houston ☐ Mexico
☐ Salt Lake City ☐ Edmonton ☐ Guatemala

Billing Options
You must select one of the following to establish an account:
☐ Pre-Paid (Invoiced for testing when kits are ordered)
☐ Invoiced (Invoiced monthly when testing is completed)

Comments/Special Instructions _____________________________________________________________
____________________________________________________________________________________
____________________________________________________________________________________
____________________________________________________________________________________
____________________________________________________________________________________
____________________________________________________________________________________
____________________________________________________________________________________

Test Kits
Please order in increments of 10
Place requests for additional supplies in the Comments/Special Instructions section at left
Select what mailer you prefer
☐ Soft Mailer ☐ Hard Mailer ($0.25 per kit difference)

Kit Quantity
C1 - Basic Lubrication __________
C2 - Diesel Crankcase __________
C3 - Basic Industrial/Natural Gas __________
C4 - Industrial Oils __________
C4PC - Industrial Oils w/Particle Count __________
C5 - Metalworking Fluid __________
C6 - Turbine Oils (Individual kits available. Hard mailer only) __________
C7 - Coolant Basic Conventional __________
C8 - Coolant Basic Extended Life __________
C9 - Coolant Advanced Extended Life __________

Shipping Address ☐ Check if same as billing
Company ____________________________
Attention ____________________________
Address ____________________________
City ____________________________
State ____________________________ Zip __________
Phone ____________________________ Fax __________
Email ____________________________

Billing Address
Company ____________________________
Attention ____________________________
Address ____________________________
City ____________________________
State ____________________________ Zip __________
Phone ____________________________ Fax __________
Email ____________________________

Report Recipient #1
Company ____________________________
Attention ____________________________
Address ____________________________
City ____________________________
State ____________________________ Zip __________
Phone ____________________________ Fax __________
Email ____________________________
☐ Email all reports ☐ Email only critical reports

Report Recipient #2
Company ____________________________
Attention ____________________________
Address ____________________________
City ____________________________
State ____________________________ Zip __________
Phone ____________________________ Fax __________
Email ____________________________
☐ Email all reports ☐ Email only critical reports

Report Recipient #3
Company ____________________________
Attention ____________________________
Address ____________________________
City ____________________________
State ____________________________ Zip __________
Phone ____________________________ Fax __________
Email ____________________________
☐ Email all reports ☐ Email only critical reports

Delivery Options
You will receive an email to activate your HORIZON account and set a password. This allows you to view test results and submit sample information on HORIZON (www.eoilreports.com) or the HORIZON oil analysis app (free to download on Android and iOS devices). Select a default email setting to receive sample reports. You can adjust this setting in HORIZON and customize mobile alerts in the HORIZON app.*

*Email subscription settings can be adjusted in HORIZON. Customize mobile alerts in the HORIZON App.

To set up your LubeWatch account today, print this form, complete it and email it to custserv@eoilreports.com
For questions, call 1.866.341.0487 or 1.317.808.0948
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