



# Chevron Extended Warranty Program

Agriculture



“You have added assurance that your farm machinery will continue to operate at peak performance. Chevron lubricants and coolants meet the demands of your hard-working heavy-duty equipment.”

Trust Chevron to provide warranty coverage for your equipment



The program is designed to pick up where many manufacturers' standard warranties covering power train parts end. That's usually up to 5 years/5,000 hours for agricultural equipment.



For over 125 years, Chevron has been a leader in providing high quality products and value.

A **Chevron** company brand

Global Lubricants



## Chevron Extended Warranty Program - Agriculture, Program Description

For over 125 years, Chevron has been a leader in providing high quality products and value. Today, that tradition continues with the Chevron Extended Warranty Program - Agriculture; a program designed to cover various power train and cooling system parts of agriculture equipment. We want you to feel confident that our specially formulated Chevron lubricants and coolants can meet the demands of your hard-working heavy-duty equipment. Now, by combining quality lubricant and coolant protection with our comprehensive extended warranty coverage - 9 years or 9,000 hours whichever comes first, you have added assurance that your equipment will continue to perform over the long haul.

### About the Program

The program is designed to pick up where many manufacturers' standard warranties covering power train parts end. That's usually up to 5 years/5,000 hours for agricultural equipment. As long as you follow the OEM recommended service intervals and follow the warranty requirements, your coverage is extended to 9 years or 9,000 hours whichever comes first on qualifying agriculture equipment.

**Best of all, participating in the extended warranty program is easy:**

#### No deductible.

You pay no deductible should your covered equipment require repair. That could save you hundreds of dollars.

#### No enrollment fee.

The Chevron Extended Warranty Program - Agriculture has no fee.

#### No proof required of lubricant or coolant-related failure.

You don't need to provide proof that covered repairs are made necessary by lubricant and coolant failure in order to have your claim paid. As long as you use Chevron lubricants and coolants exclusively, adhere to recommended drain intervals and comply with the terms of the warranty, you are covered.

### What does the Program cover?

Subject to the specific terms and conditions of the warranty, Chevron will pay for reasonable labor and parts to repair or replace specified lubricated power train or coolant system parts that fail or exhibit abnormal wear during the extended warranty period. Your extended warranty covers:

- Both new and used agricultural equipment still under manufacturer's warranty (Rebuilt equipment is not covered.)

**Farm Tractors (50hp Minimum):** all damage to the listed lubricated power train or coolant system parts of diesel engines, power transmissions, hydraulic pumps and valves, wet brakes and clutch fittings and drive train.

**Other Agricultural Equipment:** all damage to the listed lubricated and cooled parts of diesel engines only.



### How do you qualify?

To receive and maintain warranty coverage you must:

#### Register with Chevron.

A Chevron Extended Warranty Registration form for the type of equipment to be covered and a Chevron Extended Warranty Agreement form are available from your Chevron Marketer or Lubrication Business Manager.

#### Submit oil drain and coolant analysis report.

Submit a copy of the most recent oil or coolant analysis report for used equipment with the Registration and Agreement forms. New equipment is exempt from the initial oil or coolant analysis report requirement. Your registration will be confirmed by letter following Chevron's analysis of the drain report. Chevron reserves the right to reject any Program application in the event analysis of the oil or coolant report demonstrates equipment parts have incurred excessive or abnormal wear prior to registration.

#### Use Chevron lubricants and coolants exclusively.

See the Applicable Chevron Products column in the Chevron Extended Warranty Covered Parts chart or use Chevron lubricants or coolant recommended by your Chevron Lubrication Business Manager. Selected products must be consistent with the OEM's product recommendations. Using additives or unauthorized lubricants or coolant will void your coverage. Equipment with factory-fill lubricants or coolant is covered until the first required drain. If you need to add lubricant or coolant before the first drain, you must use a Chevron lubricant or coolant.

#### Follow the manufacturer's maintenance schedule.

Equipment must be used under normal operating conditions and maintained in accordance with manufacturer's recommendations, including manufacturer's recommended drain intervals.

#### Participate in the Chevron LubeWatch® Oil Analysis Program at every drain.

Your Chevron Marketer can provide details on how oil or coolant analysis helps identify equipment problems before they cause costly downtime. Oil and coolant analysis kits must be purchased from your Marketer or Lubrication Business Manager and conducted through Chevron's authorized testing facility. The warranty will be canceled if a required oil or coolant sample is not submitted or you fail to follow the oil test recommendations.

## Chevron Extended Warranty Program - Covered Parts

	Agriculture	Applicable Chevron Products
<b>Diesel Engine</b>	X	Delo® 400 LE SAE 10W-30, SAE 15W-40 Delo® 400 SAE 30, 40 Delo® 400 Synthetic LE SAE 5W-40 Delo® 400 Multigrade SAE 15W-40 Delo Extended Life Coolant/Antifreeze
Piston, Pins and Rings		
Connecting Rods and Bearings		
Cylinder Liners		
Crankshaft and Bearings		
Oil Coolers, Water Pumps, Radiators		
Camshaft, Bearings and Valve Lifters		
Timing Gear and Parts		
<b>Power Transmissions</b>	X	Chevron Drive Train Fluid - MP Chevron Drive Train Fluids HD SAE 10W, 30, 50 Delo® 400 SAE 30 Chevron Synthetic All-Weather THF Chevron 1000 THF Chevron ATF Fluids
Bearings		
Clutches		
Transmission Gears and Shafts		
Transfer Gears		
Countershaft Output Gears		
<b>Drive Train</b>	X	Chevron 1000 THF Chevron Synthetic All-Weather THF Chevron Drive Train Fluid - MP Chevron Drive Train Fluid HD SAE 30, 50, 60
Differential, Final Drive Gears, Clutches, Shafts and Bearings		
<b>Hydraulic Pumps and Valves</b>	X	Delo® 400 SAE 10W Chevron Hydraulic Oils AW ISO 32, 46 and 68 Chevron 1000 THF Chevron Synthetic All-Weather THF Chevron Drive Train Fluid - MP Chevron Drive Train Fluid HD SAE 10W
<b>Oil Immersed Wet Brakes and Clutch Fittings</b>	X	Chevron 1000 THF Chevron Synthetic All-Weather THF

### Covered Agricultural Equipment

50+ horsepower farm tractors - Diesel Engine, Power Transmission, Hydraulic Pumps and Valves, Wet Brakes and Clutch Fittings, and Drive Train.

Other Agricultural Equipment - All damage to the listed parts of diesel engines only.

## What are the restrictions and limitations to the Chevron Extended Warranty Program - Agriculture?

The Chevron Extended Warranty does not apply in cases of equipment abuse, accident, negligence, alteration, or manufacturer design flaws or improper installation; nor does it extend in anyway to incidental or consequential damages. Chevron is not liable for any amount that exceeds the value of the labor and power train parts covered. Chevron is not liable for any repair amount that exceeds \$25,000.00 per covered equipment.



### Coverage is considered null and void in the event of anyone of the following:

1. The use of additives or non-Chevron lubricants or coolants in the equipment.
2. Participant's failure to abide by all the requirements of and recommendations provided under Chevron's LubeWatch® Oil or Coolant Analysis Program.
3. Modification to equipment (either during the manufacturer's warranty period or the Chevron Extended Warranty period) not approved by the manufacturer.

### In addition, coverage does not apply to the following:

1. Repairs covered under OEM warranty or other applicable warranties or insurance.
2. Costs to replace or repair non-lubricated or coolant parts.
3. Costs of repairs that are faulty, improperly performed or violated the manufacturer's warranty or legal regulations.
4. Costs of repairs for damages sustained prior to Chevron approving participant's registration.
5. Costs of routine equipment maintenance and/or inspections, whether required by manufacturer or otherwise.
6. Costs submitted by persons who, in making a claim, submit false, inaccurate and/or incomplete information.
7. Rebuilt, custom-built and/or custom-engineered equipment.
8. More than one repair to any specific part during the life of the warranty.

9. Additionally, for 50+ Horsepower Farm Tractors:

- a. Failures caused by dirt, water or other foreign matter entering the hydraulic system; and
- b. Any attached ancillary equipment, including hydraulic pumps, lines or cylinders on implements.

10. Additionally, for Diesel Engines - engines block, cylinder head assembly, valves, oil pump, turbo chargers, oil consumption unrelated to oil quality, and repairs resulting from coolant leaks.


### How do you submit a claim?

Chevron is committed to providing prompt, reliable service on all extended warranty claims. Be sure to follow these steps when you want to make a claim.

1. Retain dated receipts for purchases of Chevron lubricant or coolant products as well as purchases of oil filters, from the date of registration in the program, through the date of equipment part failure or damage. Also, you will be required to provide proof-of-purchase for the equipment.
2. Call your Chevron Marketer if you experience equipment problems related to Covered power train or cooling system parts. You'll be asked for information including your extended warranty approval number, the number of hours on your engine, the equipment problem and the repair facility authorized by the equipment manufacturer. **You must get repair authorization from Chevron through your Chevron Marketer or Lubrication Business Manager before repairs will be paid for by Chevron.**
3. Take the equipment to an authorized repair facility of the equipment manufacturer. Chevron will contact the facility to review the problem and necessary repairs.
4. Submit a sample of used oil or coolant from the damaged equipment, a sample of fresh oil or coolant from which the used oil or coolant originated, and the damaged parts to your Chevron Marketer or Lubrication Business Manager.
5. If compliance with the terms and conditions of the program are confirmed by Chevron, then once repairs are completed, send an invoice to Chevron for approval. A check will be issued to cover the protected power train parts and reasonable labor to replace them.
6. All claims must be submitted within 30 calendar days from the date of the equipment part failure or damage.

### How do you enroll?

It's easy to take advantage of the Chevron Extended Warranty Program - Agriculture. Ask your Chevron Marketer for the applicable Registration and Agreement forms then complete and return them. You will also need to submit the first oil or coolant drain analysis report to the address listed on the registration form. When your registration is approved, you'll be given an identification number to use when submitting claims.

A close-up, low-angle shot of a red tractor in a lush green field. The tractor's hood, headlights, and side mirror are visible. The background shows rolling green hills under a clear blue sky.

Thank you for putting  
your confidence in  
Chevron Lubricants.

We appreciate  
your business.



For additional information on Chevron lubricants, visit **[www.chevronlubricants.com](http://www.chevronlubricants.com)**

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