



Chevron Extended Warranty Program - Covered Parts

	Applicable Chevron Products
Diesel Engine	Delo® 400 LE SAE 10W-30, SAE 15W-40
Piston, Pins and Rings	Delo 400 Synthetic LE SAE 5W-40
Connecting Rods and Bearings	Delo 400 Multigrade SAE 15W-40
Cylinder Liners	Delo 400 SAE 30, SAE 40
Crankshaft and Bearings	Delo Extended Life Coolant/Antifreeze
Oil Coolers, Water Pumps, Radiators	
Camshaft, Bearings and Valve Lifters	
Timing Gear and Parts	
Power Transmissions	Chevron Drive Train Fluid - MP
Bearings	Chevron Drive Train Fluids HD SAE 10W, 30, 50
Clutches	Delo 400 SAE 30
Transmission Gears and Shafts	Chevron Synthetic All-Weather THF
Transfer Gears	Chevron 1000 THF
Countershaft Output Gears	Chevron ATF
Drive Train	Chevron 1000 THF
	Chevron Synthetic All-Weather THF
	Chevron Drive Train Fluid - MP
Differential, Final Drive Gears, Clutches, Shafts and Bearings	Chevron Drive Train Fluids HD SAE 30, 50, 60
	Delo Gear Lubricant ESI SAE 80W-90
Hydraulic Pumps and Valves	Delo 400 SAE 10W
	Chevron Hydraulic Oils AW ISO 32, 46 and 68
	Chevron 1000 THF
	Chevron Synthetic All-Weather THF
	Chevron Drive Train Fluid - MP
	Chevron Drive Train Fluid HD SAE 10W
Oil Immersed Wet Brakes and Clutch Fittings	Chevron 1000 THF
	Chevron Synthetic All-Weather THF
Grease	Delo Grease ESI
Bearings and Pins	Delo Heavy Duty EP
	Delo Grease EP
	Ultra-Duty® Grease EP
	Starplex® EP

Always confirm that the product selected is consistent with the original equipment manufacturer's (OEM) recommendation for the equipment operating conditions and customer's maintenance practices.

For more information, go to www.chevronlubricants.com

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Chevron Extended Warranty for the Agriculture Industry



The Chevron Extended Warranty Program for the Agriculture industry is part of the Knowledge, Product, and Service offering that delivers Reliability-based Lubrication (RbL™). Chevron's RbL is a comprehensive, proactive approach to achieving lubrication excellence, which helps you optimize your equipment performance and achieve your financial goals. The Chevron Extended Warranty Program for Agriculture is designed to pick up where many manufacturers' standard warranties covering power train parts end, which is no more than 5 years/5,000 hours for agricultural equipment.

Trust Chevron to provide warranty coverage for your equipment

For over 100 years, Chevron has been a leader in providing high quality products and service. Today, that tradition continues with the Chevron Extended Warranty – Agriculture; a program designed to cover various power train and cooling system parts of agriculture equipment. We want you to feel confident that our specially

formulated Chevron lubricants and coolants can meet the demands of your hard working heavy-duty equipment. Now, by combining quality lubricant and coolant protection with our extended warranty coverage – 9 years or 9,000 hours whichever comes first, you have added assurance that your equipment will continue to perform over the long run.



For over 125 years, Chevron has been providing reliable products and services to help you optimize your equipment performance

A Chevron company brand



About the Program

The program is designed to pick up where many manufacturers' standard warranties covering power train parts end. That's usually up to 5 years/5,000 hours for agricultural equipment. As long as you follow the OEM recommended service intervals and follow the warranty requirements, your coverage is extended to 9 years or 9,000 hours whichever comes first on qualifying agriculture equipment.

Best of all, participating in the extended warranty program is easy:

No deductible.

You pay no deductible should your covered equipment require repair. This could save you hundreds of dollars.

No enrollment fee.

The Chevron Extended Warranty Program – Agriculture has no fee.

No proof required of lubricant or coolant-related failure.

You don't need to provide proof that covered repairs are made necessary by lubricant and coolant failure in order to have your claim paid. As long as you use Chevron lubricants and coolants exclusively, adhere to recommended drain intervals and comply with the terms of the warranty, you are covered.

What does the Program cover?

Subject to the specific terms and conditions of the warranty, Chevron will pay for reasonable labor and parts to repair or replace specified lubricated power train or coolant system parts that fail or exhibit abnormal wear during the extended warranty period. Your extended warranty covers:

- Both new and used agricultural equipment still under manufacturer's warranty (Rebuilt equipment is not covered.)

Farm Tractors (50hp Minimum): all damage to the listed lubricated power train or coolant system parts of diesel engines, power transmissions, hydraulic pumps and valves, wet brakes and clutch fittings and drive train.

Other Agricultural Equipment: all damage to the listed lubricated and cooled power train or coolant system parts of diesel engines only.



How do you qualify?

To receive and maintain warranty coverage you must:

Register with Chevron.

A Chevron Extended Warranty Registration form for the type of equipment to be covered and a Chevron Extended Warranty Agreement form are available from your Chevron Marketer or Lubrication Business Manager.

Submit oil drain and coolant analysis report.

Submit a copy of the most recent oil or coolant analysis report for used equipment with the Registration and Agreement forms. New equipment is exempt from the initial oil or coolant analysis report requirement. Your registration will be confirmed by letter following Chevron's analysis of the drain report. Chevron reserves the right to reject any program application in the event analysis of the oil or coolant report demonstrates equipment parts have incurred excessive or abnormal wear prior to registration.

Use Chevron lubricants and coolants exclusively.

See the Applicable Chevron Products column in the Chevron Extended Warranty Covered Parts chart or use Chevron lubricants or coolants recommended by your Chevron Lubrication Business Manager. Selected products must be consistent with the OEM's product recommendations. Using additives or unauthorized lubricants or coolant will void your coverage. Equipment with factory-fill lubricants or coolant is covered until the first required drain. If you need to add lubricant or coolant before the first drain, you must use a Chevron lubricant or coolant.

Follow the manufacturer's maintenance schedule.

Equipment must be used under normal operating conditions and maintained in accordance with manufacturer's recommendations, including manufacturer's recommended drain intervals.

Participate in the Chevron LubeWatch® Oil Analysis Program at every drain.

Your Chevron Marketer can provide details on how oil or coolant analysis helps identify equipment problems before they cause costly downtime. Oil and coolant analysis kits must be purchased from your Chevron Marketer or Lubrication Business Manager and conducted through a Chevron's authorized testing facility. The warranty will be canceled if a required oil or coolant sample is not submitted or you fail to follow the oil test recommendations.

What are the restrictions and limitations to the Chevron Extended Warranty – Agriculture?

The Chevron Extended Warranty does not apply to cases of equipment abuse, accident, negligence, alteration, or manufactured design flaws or improper installation; nor does it extend in anyway to incidental or consequential damages. Chevron is not liable for any amount that exceeds the value of the labor and power train parts covered. Chevron is not liable for any repair amount that exceeds \$25,000 per covered equipment.

Is the Chevron Extended Warranty transferable to a new owner of the covered equipment?

The Chevron Extended Warranty is not transferable to a subsequent purchaser of the covered equipment. In order to maintain warranty coverage on the transferred equipment, the new owner will need to submit a new registration and agreement form and receive a confirmation of acceptance letter from Chevron.

Actions which void the Chevron Extended Warranty are as follows:

1. The use of additives or non-Chevron lubricants or coolants in the equipment.
2. Participant's failure to abide by all the requirements of and recommendations provided under Chevron's LubeWatch® Oil or Coolant Analysis Program.
3. Modification to equipment (either during the manufacturer's warranty period or the Chevron Extended Warranty period) not approved by the manufacturer.
4. Costs submitted by persons who, in making a claim, submit false, inaccurate and/or incomplete information.
5. Rebuilt, custom-built and/or custom-engineered equipment.



Exclusions:

1. Repairs covered under OEM warranty or other applicable warranties or insurance.
2. Costs to replace or repair non-lubricated or coolant parts.
3. Costs of repairs that are faulty, improperly performed or violated the manufacturer's warranty or legal regulations.

4. Costs of repairs for damages sustained prior to Chevron approving participant's registration.
5. Costs of routine equipment maintenance and/or inspections, whether required by manufacturer or otherwise.
6. More than one repair to any specific part during the life of the warranty.
7. Additionally, for 50+ horsepower farm tractors:

- a. Failures caused by dirt, water or other foreign matter entering the hydraulic system; and
 - b. Any attached ancillary equipment, including hydraulic pumps, lines or cylinders on implements.
8. For diesel engines – engine block, cylinder head assembly, valves, oil pump, turbo chargers, oil consumption unrelated to oil quality, and repairs resulting from coolant leaks.

How do you submit a claim?

Chevron is committed to providing a prompt, reliable service on all extended warranty claims. Follow these steps when you want to make a claim.



1. Retain dated receipts for purchases of Chevron lubricant or coolant products as well as purchases of oil filters, from the date of registration in the program, through the date of equipment part failure or damage. Also, you will be required to provide proof-of-purchase for the equipment.
2. Provide LubeWatch results for oil and coolant analysis.

3. Call your Chevron Marketer if you experience equipment problems related to covered power train or cooling system parts. You'll be asked for information including your extended warranty approval number, the number of hours on your engine, the equipment problem and the repair facility authorized by the equipment manufacturer. **You must get repair authorization from Chevron through your Chevron Marketer or Lubrication Business Manager before repairs will be paid for by Chevron.**

4. Take the equipment to an authorized repair facility of the equipment manufacturer. Chevron will contact the facility to review the problem and necessary repairs.

5. Submit a sample of used oil and coolant from the damaged equipment, a sample of fresh oil and coolant from which the used oil or coolant originated (if available from a bulk supply source), and the damaged parts to your Chevron Marketer or Lubrication Business Manager.

6. If compliance with the terms and conditions of the program is confirmed by Chevron, then once repairs are completed and the repair charges are verified, a check will be issued to you to reimburse you for the covered parts and reasonable labor to replace them.

7. All claims must be submitted within 30 calendar days from the date of the equipment part failure or damage.

How do you enroll?

It's easy to take advantage of the Chevron Extended Warranty – Agriculture. Ask your Chevron Marketer for the applicable Registration and Agreement forms, then complete and return them. You will also need to submit the first oil or coolant drain analysis report to the address listed on the registration form. Chevron will advise you by letter when your application is approved.

Please Note: This summary is intended to describe the warranty program in general terms. The complete terms and conditions of the warranty program are contained in the Registration and Agreement forms and the Chevron Extended Warranty – Agriculture.